**VARUN NELLURI**

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**919-985-5363**

SUMMARY OF QUALIFICATIONS

* Around 5 years of experience in JIRA Administration, analysis, design, development, project management, agile methodologies, Collaboration tools, Continuous integration, Crucible and confluence pages development.
* Leading, planning, and managing documentation projects for product releases.
* Experience administrating Software Planner ALM for requirements management.
* Experience with developing high level design documents and participating in design reviews.
* Conducted trainings for teams on team collaboration and effective use of confluence.
* Coordinating and tracking all projects for seamless releases using Project Management System JIRA, Source Code Management System SVN and Document Management System SharePoint
* Experience in execution of Functional Testing, Regression Testing, System Testing, Integration Testing and User Acceptance Testing and related test methodologies.
* Experience with Jira 6.x and 7.x environments
* Expert in using creating stories and reports like JIRA, Mantis, Snagit.
* Working with Project Management Team Foundation Server, SharePoint, Microsoft Project, and JIRA and source code version control SVN environment.
* Mentor, coordinator and leadership roles in creation and execution of Software implementation.
* Extensive experience in setting up baselines, branching, merging, periodic backups of the source code and automation processes using shell and Perl scripts
* Extensively worked in Scrum environment with active involvement in daily meetings.
* Good knowledge of QA methodologies and process.
* Interact with business analysts and software developers for bug reviews and participated in QA meetings.
* Demonstrated abilities with scripting languages, setting up testing environments, creating test suites, and working with databases.
* Complete Application Lifecycle Management for Atlassian Software Tools which comprise mainly of Confluence which is for project collaboration and JIRA which is for issue tracking and other code review and repository management tools.
* Experience writing Shell and Perl scripts to automate the deployments and other routine activities.
* Appfire is the Platinum Service Provider for Atlassian Software which performs installation, maintenance, upgrades and support tasks for diverse companies and organizations we also perform customizations and Add-on Development to tailor the needs of the client.

TECHNICAL SKILLS

**Tools & Languages:** JIRA, Confluence, Service Desk, Bamboo, Bitbucke, GIT, Jenkins, Remedy, Python, C, C++, JAVA, Axois Assyst, Ant.

**Web/Application Servers:** Web Logic, IIS, Web Sphere, JBoss, Oracle 10g and Apache Tomcat

**Operating Systems:** LINUX, UNIX and Windows

**Processers:** Continuous Integration, SQL and Workflows

PROFESSIONAL EXPERIENCE

**Wal-Mart Labs, Sunnyvale, CA Feb 2016 – Present**

**JIRA Admin**

* Create complex JIRA workflows including project workflows, field configurations, screen schemes, permission schemes and notification schemes.
* Helping Scrum master across the company to customize JIRA for their requirements.
* Work closely with stakeholders to successfully complete IT infrastructure projects.
* Take the overall responsibility for the Jira configuration and be the go-to person for any Jira issues, enhancements or best practice question.
* Managing and checking the overall server health and functionality.
* Monitoring JIRA disk space usage.
* Analyzing and reporting upon JIRA usage and activity.
* Experienced in installation, configuration, usage and management on AWS (Amazon Web Services), Jenkins and GIT for application servers.
* Maintained and Support source code version control using Bitbucket and/or Git.
* Integrated JIRA with BitBucket and GIT repositories used for housing the Drupal code, modules, and development documentation.
* Supporting network load balancing needs and ensuring its correct operation GLB/LLB.
* Regular review, clean-up, management and configuration of JIRA accounts and work closely with the different teams like LDAP, Network, and Infrastructure.
* Having experienced in Agile Methodologies, Scrum stories and sprints experience in a Python based environment, along with data analytics, data wrangling and Excel data extracts.
* Serve as a technical advisor and the primary implementer for new capabilities in JIRA
* Created and managed product backlog of clearly defined and prioritized Features, Epics and user stories. Authored user stories along with acceptance criteria.
* Supported two directional synchronization between HP QC (ALM) and JIRA the connection supports both REST API and SOAP service.
* Create team specific Agile process flow in JIRA to move tasks from one activity to another.
* Installation and configuration of continuous Integration servers.
* Server pre-build recommendations, Post build maintenance and server hardening.
* NFS server setup and Storage based solution configuration for IDC environment.
* Create customized dashboards for teams.
* Worked on JQL filters, Dashboards, Gadgets.
* Developing confluence pages.
* Provide support for the application and infrastructure including troubleshooting, performance tuning.
* Integrate User with Microsoft Active Directory.
* Integrate with Crucible.

**Environment:** Clear Case, Jira 6.x/7.x, Bitbucket, GIT, Service Desk, Remedy 7.5, ANT, JQL, Python, Maven, Grails, IBM Lotus Notes, AWS, REST APIS, Jenkins UAT, Jenkins Enterprise, UNIX, Linux, J2EE, iLog JRules, PERL, Puppet, Shell Scripts, SQL Server

**Wells Fargo, San Francisco, CA Sep 2014 to Dec 2015**

**JIRA Admin**

* Developing application by customizing fields, permission and workflow.
* Create customized dashboards for teams.
* Hands on experience in administration and maintenance of services like NFS, FTP, SAMBA.
* Developing confluence pages.
* Create team specific Agile process flow in JIRA to move tasks from one activity to another.
* Installation and configuration of continuous Integration servers.
* Managed both Atlassian Cloud and On-Prem Jira/Confluence/Bitbucket instances and setup/configured/customized the Service Desk from the scratch.
* Connected Fisheye to the mercurial repository on Bitbucket for overview of source code and also setup Crucible for code review.
* Administration of Visual SVN repositories and support tortoise users.
* Investigated various products from Atlassians JIRA.
* Integration of Tempo Time Tracking Tools in JIRA.
* Private Cloud administration experience at AWS, Godaddy and Digital Ocean.
* Developing customized workflow for transaction parallel approval.
* Built templates and dashboards for customized views of the data specific to each group and line of business.
* Installed Apache tomcat on the server and configured server.xml file.
* Error Debugging on Apache tomcat and Atlassian logs.
* Train Business leads with the new JIRA functionalities
* Checking for operating system, and JIRA patches and cumulative updates and work with DBA's to apply patches on Oracle environment.
* Deploy Test DR environment
* Validated best business practices and rules to implement with the new model along with appropriate user approvals and sign-off.
* Helping Scrum master across the company to customize JIRA for their requirements.
* Data Management: DB configuration, Site backup, configuration of attachments, Data import and Export.

**Environment:** Clear Case, Jira 6.x, GIT, Service Desk, Bitbucket, Tempo, Tomcat, ANT, Maven, Grails, IBM Lotus Notes, GIT, JQL, Jenkins UAT, Jenkins Enterprise, UNIX, Linux, J2EE, iLog JRules, PERL, Puppet, Shell Scripts, SQL Server

**Birla Sun Life Insurance group Mumbai, Maharashtra June 2013 to July 2014**

**Jr. Jira Admin**

* Created Jira Projects as per standards with specific schemes as per the team's requirement.
* Provide ongoing support for Jira/GIT users.
* Setup Dashboards, build Filters using JQL and subscribe to receive notifications & Alerts.
* Provide user training on Jira/Confluence and on board new teams.
* Customized workflows and associated to the projects as per the team's requirement
* Created JIRA projects, templates, workflows, screens, fields and other administrative activities
* Maintained JIRA team and program management review dashboards.
* Maintained COP account and JIRA team sprint metrics reportable to customer.
* Customized both JIRA and Confluence to integrate into the pre-existing systems with an eye towards making the programs extensions of their systems, and not hindrances to their systems
* Monitor Jira logs while troubleshooting users/system issues and performing migrations.
* Maintained JIRA team Confluence System Engineering pages that included: Process Flow Management, Team Requirements, Roles and Responsibilities, and COP User Metrics.
* Work extensively on regular remedy tickets and resolve.
* Generated scripts for effective integration of JIRA applications with other tools.
* Setup GIT Environment and configure cdets, email notifications and gitweb.
* Add users into GIT repository using setback command.
* Setup SVN environment as per the team's requirement
* Involved in support databases and performed SQL upgrades running on Windows Servers.
* Work closely with other teams to define best practices for using lab tools across the organization and company.
* Set development guidelines for the system for any custom integrations or plug-in.
* Developed UNIX and Perl Scripts for the purpose of manual deployment of the code to the different environments and E-mail the team when the build is completed.
* Shell scripting for building and deploying Java application to target environments.
* Coordinated with different teams before and after the production deployments.

**Environment:** JIRA, SCM, VCS Triggers, OOA, OOD, JSTL, Linux Server, Junit, HTML5 and CSS.

**EDUCATION**

Masters of Computer Science, Silicon Valley University SanJose, CA

Bachelors of Electrical and Electronic Engineering JNTU Hyderabad